

# Communication Center (CC)

## How to retrieve your password



### Links to your CC:

For Residential, Industrial/Commercial, Internal/Corporate, and eWaste exchange administrators:  
<http://www.iwastenotsystems.com/support/index.php>

For Food, Agriculture and Biomass Trader exchange administrators:  
<http://sharedharvest.net/forum/index.php>

### Forgotten password:

1. If you know your username but have **forgotten your password** follow the steps below to retrieve it.
2. If you have **forgotten your username and password** you can contact us to reset it and send to you.  
(We cannot actually see your password, that is why we must reset it.)  
Email: [jackiehutchings@iwastenotsystems.com](mailto:jackiehutchings@iwastenotsystems.com)

## Step 1

The screenshot shows the iWasteNot Communication Center interface. At the top left is the iWasteNot systems logo with the tagline "Online Reuse Exchange Community". To the right of the logo is the text "Communication Center". Below the logo is a "Board index" link with a home icon. Underneath is a navigation bar with "View unanswered posts" and "View active topics". The main content area features a blue header for "NEWS AND ANNOUNCEMENTS FROM IWASTENOT SYSTEMS" and "TOPICS". A news item titled "IN THE NEWS - Clients and iWasteNot Systems" is displayed, with a sub-header "Articles, Press Releases, Awards, Expansions, New System Launches, Member Comments, Latest Results - post and read it all here." and a "49" in the topics column. Below the news item is a pink "CLICK HERE" button. At the bottom, there are "LOGIN" and "REGISTER" links, a "Username:" input field, a "Password:" input field, a checkbox for "Log me on automatically each visit", and a "Login" button.

## Step 2

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### Login

**Username:**


**Password:**

[I forgot my password](#)  
[Resend activation e-mail](#)

Log me on automatically each visit  
 Hide my online status this session

CLICK HERE

## Step 3

 **Communication Center**  
Online Reuse Exchange Community

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### Send password

**Username:**

**E-mail address:**  
This must be the e-mail address associated with your account. If you have not changed this via your user control panel then it is the e-mail address you registered your account with.

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ENTER INFO AND CLICK SUBMIT

## Step 4

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### Information

Your password has been sent successfully to your original e-mail address.

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